## **ADVICE**

New home sales slumped 8 per cent in July to a 10-year low, Housing Industry Association data shows. CommSec says it confirms the housing sector is heading backwards fast, but there are still the positive signs of a tight rental market and good population growth





# Find balance to survive fall

Amid volatile global financial markets, it's time to reboot your approach to wealth creation, writes Anthony Keane

THERE'S nothing like a share market downturn to make you think twice about investing.

When international markets tumbled last month, investors and super fund members suffered painful flashbacks from the global financial crisis, when the value of their shares more than halved.

Our market has bounced back about 14 per cent from those lows, but it was another

tionse lows, but it was another jolt to fragile confidence.

Some people got out of shares completely. Others haven't gone back in since the GFC, having sold out at the same time everyone else was selling.

It's the same when markets are booming. People jump on board the investment bandwagon because it seems every-

body else is, too.
So why do so many people follow the herd?

Wealth For Life Financial Planning principal Rex Whitford says it's because humans have not evolved psychologically as quickly as our technology has.

technology has.
"It was only 30 years ago
that we started using computers as everyday tools and
four years ago that we were
able to carry the sum of human
knowledge in the palm of our
hand on an iPhone. But we are
running, on two-million-yearrunning on two-million-yearold survival software," he says.
"Once, on the African
savannah, if you didn't run
with the herd you were lunch.
Now, when we revert to this survival instinct we get caught.

"This is because our hard-ware is still Homo sapiens 1.0. We are creatures of instinct."

#### THE PAIN OF LOSING

Impact Financial Coaching di-rector Allan Ward, who has studied behavioural finance, says research has found that

losing money has a much bigger impact on our brains than making money.
"Losing 10 per cent of your money hurts a lot more than the joy of gaining 10 per cent."

he says.

Investors are often drawn to information that supports their preconceived views. "If they think the sky is

falling and markets are going to crash, they will find a lot of information saying that," Ward says.

"And the recent downturn hasn't helped anyone. "It's like you get run over by

a car, pick yourself up and get whacked again. "As an adviser it's horrible,

because you take your clients home in your head at night." Ward says common mental

mistakes include people focus-

ing on just one poor part of their investments – such as shares lately – rather than their entire asset base. They pick the worst refer-ence point to measure their losses – such as shares since 2007 – rather than earlier last decade before their long boom. "Don't get trapped into

"Don't get trapped into making it worse than what it is," he says.

#### WHAT KIND OF INVESTOR

WHAT KIND OF INVESTOR ARE YOU? Investors are either conserva-tive, balanced or aggressive. A typical super fund's default option is a balanced mix of low-risk and high-risk assets, al-

option is a balanced mix of low-risk and high-risk assets, although in recent weeks many have been accused of being too aggressive because they often hold 50-70 per cent in shares and property trusts.

Marinis Financial Group financial strategist Theo Marinis has more colourful terms:

Cowboys — people who gamble on the latest stock tip, with their financial strategy to get rich quick.

Shepherds — those who look after their money carefully and take a conservative approach to long-term, balanced investment.

Lemmings — they follow the herd and get pushed around, come out OK at retirement but could have done better. ould have done better.

Gunnas – people who were going to do something but never got around to it. Have any of these descrip-tions applied to you? Whitford says we are often different types of investors in different circumstances.

"The reality is that many people often need to be more aggressive than they are, but they have no strategy in place," he says.
"Without a strategy in place,

there is nothing to apply a discipline to.
"Is it any wonder that people panic when they have never sat down to consider a properly crafted strategy?"

#### RISK PROFILE TOOLS

One of the first things a financial planner will ask a client to do is to fill out a risk profile questionnaire.

It's a multiple-choice docu-

art's a multiple-choice docu-ment and the answers given help the adviser determine whether the client is conserva-tive, balanced or aggressive. They are a good tool but should not be used alone, says Ward. "The questionnaires are a good starting point but there

good starting point but there really needs to be a discussion afterwards," he says.

"You may-come across as a conservative investor, but you may need a more aggressive asset allocation now for a chance of getting where you want to be." Most financial planners have

risk profile tools.

There are plenty online, and we've even created one on this page for you to have a go at.

#### SURVIVAL TIPS

In tough times, the key is to take emotion out of the invest-

ment process, Ward says.
"We don't make logical
decisions in a lot of cases. We
make emotional decisions," he
says. "You have to be as
objective as possible.
"Do your sums and a review

as if you're starting from scratch. Get good advice." Understanding why we think

the way we do is important. Whitford says some investors do not understand themselves, investments or economics.

"Sometimes clients need a financial planner who does 5 per cent financial planning and 95 per cent psychology," he says, adding that discipline is the key. "Exercise discipline, stop looking at your portfolio every day and don't buy into all the bad news."

Marinis (pictured below) says sticking to your strategy is vital and it's usually best to draw down from a cash buffer for income needs rather than sell shares at fire sale prices.

"Don't panic ... it is the nature of investment cycles that markets boom and bust, but over any given 10-year period wealth has always grown significantly," he says. "Sometimes clients need a

### **YOUR RESULTS**

Your score from the quiz above can help determine your risk profile.

Stick it in cash only, as any other type of investment may cause you problems such as nausea, heart palpitations and incontrolled crying.

Cash and fixed interest cash and the interest investments should dominate your assets, but you might add a small splash of shares or property for an extra bit of colour.

If you ignore your

superannuation, luckly your money's in the right place. A typical default super fund option is a balanced mix containing about 50 per cent shares. 10 per cent property, and the rest in cash, fixed interest and a sprinkling of alternative investments.

Here's where things start getting a little bit hair, with a higher proportion of shares and property and less cash. Your investments will fluctuate more than a balanced investment, so you need to take a long-term view.

28-32 ACGRESSIVE
Cash is for sissies - all
your money goes into
shares, property
and other high-risk
investments, perhaps
with a big lick of
borrowed money too.

MARINIS

